

# Welcome to the Ride!

## Your Personalized E-bike Owner's Guide

Brought to you by the GIN E-Bikes Team 

<https://www.ginebikes.com>

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## First of All — Thank You!

You've just joined a community of thousands of happy riders across the UK who've made the switch to smarter, greener, and more joyful commuting.

Your e-bike isn't just a product — it's your daily companion, and we want to help you get the best out of it for years to come.

This guide is designed to make things simple, clear, and helpful.

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## Charging Habits: Battery Best Practices

To keep your battery healthy and extend its lifespan:

- Charge **indoors at room temperature** (10–25°C is ideal).
- Always use the **original charger** that came with your bike.
- **Don't overcharge** — unplug when fully charged (typically 4–6 hours).
- If you're not riding for a few weeks, **store the battery at 50–70% charge** and recharge it monthly.
- Avoid draining the battery to 0% frequently. Try to keep it between 20% and 90% most of the time.

 Pro Tip: Just like your phone, your e-bike battery prefers moderation!

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## Simple Maintenance Tips

Keeping your e-bike in good shape takes just a few minutes a month:

- **Tires:** Check pressure every 2–3 weeks. Most e-bikes ride best around 40–60 PSI.
- **Chain:** Wipe down and lube every 100–150 km or after riding in the rain.
- **Bolts:** Gently check that key bolts (e.g., pedals, handlebars, kickstand) are tight every month.
- **Brakes:** Make sure they feel strong. If they feel soft or squeaky, it's time for adjustment or pad replacement.

 First full check-up is recommended after your first **150–200 km**.

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## Troubleshooting Basics

Here are quick fixes for common issues:

Issue	Quick Tip
Bike won't turn on	Check the battery connection & main power switch.
Battery not charging	Ensure charger light turns green → red when plugged in. If not, try another socket.
Display not responding	Unplug and replug display cable (often near handlebar stem).
Motor feels weak	Check for low battery, loose connections, or if pedal assist level is set to 1.

 Still stuck? Our team is always just an email or WhatsApp away.

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## UK Cycling Laws — Know Your Rights & Responsibilities

Riding an e-bike in the UK is legal **without a license, insurance, or tax**, if:

- Your bike motor **assists up to 15.5mph (25km/h)**.
- Motor power is **no more than 250W** (your GIN E-Bike qualifies).
- You are **14 years or older**.

Key rules to remember:

- Helmets are **not legally required** but strongly recommended.
- You **can ride in bike lanes and on roads**, but **not on pavements**.
- Use **front and rear lights at night**.
- Always **signal turns** with hand gestures.

⚠️ Penalties can apply for reckless riding, so stay safe and respectful.

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## Recommended Accessories

Want to elevate your ride? Here are our top add-ons:

- **Phone Mount:** Navigation made easy and hands-free.
- **Rear Rack or Basket:** Perfect for daily errands or commuting.
- **Rearview Mirror:** Improves safety and visibility.
- **Helmet with LED:** Safe + stylish.
- **Foldable Lock:** Security meets portability.
- **Puncture Repair Kit:** Be ready, always.

💡 Many of these are available on our website or can be included as part of our accessory bundles.


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## Final Words: Ride with Confidence

You've made a powerful choice — not just for yourself, but for the planet too. We're here to support your journey, answer your questions, and keep you riding happy.

### Need help?

 [support@ginebikes.com](mailto:support@ginebikes.com)

 [ginebikes.com](https://ginebikes.com)

Let's ride, – The **GIN E-Bikes Team**